

## Managed Email Services

Improve delivery and reduce costs

- » **Hosted Exchange Server**  
Your email managed in Comtec's facilities
- » **Hosted Antivirus & Spam**  
Centralised and managed email protection
- » **Email Archiving Service**  
Secure storage and rapid seamless retrieval of email records.



### Overview

Today's business environment requires messaging tools that provide rich and efficient access to email, calendars, contacts, and collaboration. For many organisations email is one of the most widely used office applications – a crucial tool for communicating with customers, employees, suppliers, anytime or anywhere, whether in the office or on the road.

The increase in the amount of email, the variety of access devices, the regulatory need to archive and the constant and changing security threats has increased the complexity and stretched organisation's resources required to maintain system's performance and availability.

Comtec's Managed Email Services provide secure business-class email solutions tailored to your business needs, reducing costs and providing professional support for peace of mind. Our services enable you to focus on business priorities, freeing up capital and staff, or plugging gaps in resources.

### Features

Comtec's Managed Email Services:

- » Removes the requirement for capital expenditure on email systems.
- » Removes the requirement for operational expenditure on management and maintenance.
- » Filters out spam, viruses, fraud, and other unwanted content.
- » Secure storage and seamless retrieval of email records for an Exchange email server.
- » Supports mobile messaging to cater for anytime, anywhere access.
- » Scalable to thousands of email users.
- » Select individual service or combine for a comprehensive managed solution.
- » Deployed within a secure data centre facility with locked cabinets, CCTV and physical threat management.
- » Environmental management and uninterruptable power supplies for high reliability and availability.
- » Ethernet WAN access utilising the infrastructure of the new 21st Century Network from BT.
- » Proactively managed 24/7.

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## Advantages

With Comtec's Email Services, organisations gain the following advantages:

- » Access to advanced email infrastructure management and the expertise of accredited engineers.
- » Highest levels of support and the provision of service level guarantees.
- » Up to date protection against malicious external threats.
- » Access old emails and support of email archiving for regulatory compliance.
- » Seamless email data backup and rapid recovery.
- » A single point of contact for all issues.
- » Next generation connectivity utilising the infrastructure of BT's 21st Century Network.

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## Benefits

Let Comtec address your email requirements and you can benefit from:

- » **Reduced deployment costs** - Hosted email services provide a lower cost solution compared with building your own solutions and managing them. Problem resolution effort is reduced. Plus a pay as you go model or predictable monthly costs based on user numbers and storage capacity eases budgeting.
- » **Improved uptime and availability** - Hosted email services are fully managed 24/7 to defined services levels, whereas it could take up to 4 – 8 hours for a supplier to get an engineer on site for in-house systems. Recovery of large Exchange data volumes happens seamlessly in minutes rather than hours or days. Plus the systems are proactively managed and kept up to date. The threat of disruption to your business is significantly reduced.
- » **Organisational flexibility** - Access all your messages including archived messages, regardless of your location. Each service can be easily tailored to meet your specific needs or you can combine email hosting with anti virus, anti-spam and email archiving for a comprehensive solution.
- » **Green IT** – Comtec's state of the art data centre is environmentally friendly and uses the worlds leading energy efficient infrastructure backed up with a Hydrogen Fuel Cell.

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**If you would like further information on our services,  
please call us on 0845 899 1400**